

## Calling Feature User Guide

The following commands are effective for Complete and Basic Business Phone (installed before June 2015) in these areas beginning:

Illinois - May 23, 2017  
 Evansville - May 25, 2017  
 Michigan - July 11, 2017

Cleveland - July 18, 2017  
 Columbus, OH - July 19, 2017

The following commands are already effective for Phone Service in these areas:

- Complete and Basic Business Phone (installed after June 2015) in IL, OH, MI, IN
- Business phone services in AL, FL, GA, KS, SC, TN  
 (In some locations within Valley, AL and Dothan, AL, older commands may still apply)
- Hosted Matrix
- Hosted VoIP

Feature	Enable Code	Disable Code
Anonymous Call Rejection	*77	*87
Auto Call Back	*66	*86
Automatic Recall	*69	*89
Call Forward Busy Line	*90	*91
Call Forward Don't Answer	*92	*93
Call Forwarding	*72	*73
Call Hold	*52	
Call Park	*45	
Call Park Retrieve	*46	
Call Pickup	*11	
Call Pickup No Barge In	*12	
Caller ID Blocking Per Call	*67	
Caller ID Blocking Per Call (Present Number If Disabled)	*82	
Calling Name And Number Delivery	*65	*85
Cancel Call Waiting	*70	
Customer Originated Trace	*57	
Do Not Disturb	*78	*79
Find Me / Follow Me (FMFM)	*55	*56
Find Me / Follow Me (FMFM) Simultaneous Ring	*53	*54
Multi-Line Hunt Group Login	*44	
Pin Change (Commonly Used For Remote Access To Call Forward)	*319	
Priority Call/Distinctive Ring Call Waiting (DRCW)	*61	*81
Selective Call Acceptance	*64	*84
Selective Call Forwarding	*63	*83
Selective Call Rejection	*60	*80
Speed Call Long List	*75	
Speed Call Short List	*74	
Voicemail Access	*98	

### Additional Support

Additional user guides and tutorials to assist you with your WOW! Business services can be found at [wowforbusiness.com/support](http://wowforbusiness.com/support).