

Bring Your Own Phone

Extend your Hosted VoIP investment

WOW! Business now offers the new option to Bring Your Own Phone with our Hosted VoIP service. This is good news for customers that already own Polycom phones and are very interested in all of the features and functionality available with our Hosted VoIP service.

To deliver the best quality of service to our customers, WOW! Business supports the following phone models:

- › Polycom VVX 300
- › Polycom VVX 301
- › Polycom VVX 311
- › Polycom VVX 400
- › Polycom VVX 401
- › Polycom VVX 411
- › Polycom VVX 600
- › Polycom VVX 601
- › Trio 8500 Conference Phone

With this new option, customers who own their own Polycom phones can extend their investment and not delay the installation of the Hosted VoIP services to support their business.

Need Additional Phone Lines?

If you are looking to increase the number of lines for your business and do not have enough existing phones for all of the lines, you can easily lease any available phone models for the additional lines.

For example:

If you are looking to have a total of 25 Hosted VoIP seats, but want to continue to use your existing Polycom VVX 311s for 10 of the Hosted VoIP seats and lease the new VVX 411s for their remaining 15 Hosted VoIP seats, WOW! Business can support this type of request.

25 Hosted VoIP Professional Seat

- 15 Hosted VoIP Polycom VVX 411 Lease
- 10 Hosted VoIP Polycom VVX 311 (Bring Your Own Phone)

Is Bring Your Own Phone Right for You?

- You must own a Polycom phone and it is included in the certified list.
- Your Polycom phone(s) should be on a minimum UC software version of 3.3.3 or above. Firmware versions below this level may be able to be used, but WOW! is unable to guarantee a successful firmware upgrade.
- All phone settings will be re-set to the factory default settings during installation.

Contact your WOW! Business sales team for additional details.